

Booking Bonus Terms – NEOPASS Platform

Effective Date: June 1, 2025

Introduction

NEO Pass Group LLC-FZ (“NEOPASS”, “we”, “our”, or “us”), located at Meydan Grandstand, 6th Floor, Meydan Road, Nad Al Sheba, Dubai, UAE, provides these Booking Bonus Terms to outline clearly the conditions governing our referral incentive program, known as the “Booking Bonus.”

By participating in the Booking Bonus Program, you explicitly acknowledge and agree to these Booking Bonus Terms in their entirety, as well as to the NEOPASS General Terms and Conditions and Privacy Policy, which collectively govern your relationship with NEOPASS. In case of conflict between these Booking Bonus Terms and the General Terms and Conditions, the specific terms outlined herein regarding the Booking Bonus shall prevail.

1. Definition of Booking Bonus

The Booking Bonus is explicitly a promotional credit without any direct monetary value, awarded exclusively to members who successfully refer new members completing a paid membership. It can be used solely within the NEOPASS Platform as detailed in these Terms.

2. Eligibility and Trigger Conditions

- Booking Bonus credits are triggered only when a referred individual (invitee) completes a paid membership activation.
- No bonus is credited for referrals or registrations unless the invited individual successfully completes a paid membership activation. Should the invited membership be canceled, refunded, or charged back within the initial 30-day period, the Booking Bonus will be explicitly revoked and removed from the referrer’s NEOPASS Wallet.
- Each referral must be tracked using a unique referral link or code provided by NEOPASS.

3. Allocation and Use of Booking Bonus Credits

- Booking Bonus credits are credited directly to the referrer’s NEOPASS Wallet.
- Booking Bonus credits are explicitly non-cashable, strictly non-transferable to fiat currency or cryptocurrencies, and explicitly non-assignable or transferable to any third party or other member accounts under any circumstances. They may only be redeemed by the original member who earned them, strictly in accordance with these Booking Bonus Terms.
- Booking Bonus credits may be used solely towards future bookings, memberships, or eligible purchases within the NEOPASS Platform.

Members explicitly acknowledge and agree that they are solely responsible for managing and securing their Booking Bonus Credits within their NEOPASS Wallet. NEOPASS will not be responsible or liable for any loss or misuse resulting from unauthorized access to the member’s account or improper management by the member.

Taxation of Booking Bonus Credits: Booking Bonus Credits explicitly constitute promotional incentives and hold no intrinsic cash value. However, members explicitly acknowledge their sole

responsibility for complying with any local tax regulations applicable in their jurisdiction regarding the receipt or usage of promotional credits. NEOPASS explicitly disclaims any responsibility regarding the tax obligations or consequences incurred by members as a result of receiving or using Booking Bonus Credits. Members are advised explicitly to consult local tax regulations or professional advisors to ensure compliance

4. Expiration of Booking Bonus Credits

- Booking Bonus credits expire twelve (12) months from the date of issuance.
- Members will receive explicit notification via email or through platform alerts at least thirty (30) days before their Booking Bonus credits expire. Expired credits will be automatically removed from the Wallet and cannot be recovered.

5. Compliance and Transparency

- All Booking Bonus transactions are logged within the NEOPASS Wallet ledger for transparency.
- Booking Bonus credits explicitly have no intrinsic cash value and are not considered taxable income by NEOPASS. However, members explicitly acknowledge their sole responsibility for verifying and complying with any applicable local tax regulations regarding promotional or referral incentives in their jurisdiction.

6. Cancellation and Reversal of Booking Bonus Credits

- Booking Bonus credits may be revoked if the referred membership purchase is canceled, refunded, or deemed invalid within the first 30 days.
- NEOPASS reserves the right to revoke any credits awarded due to fraud, misuse, or violation of these terms.
- NEOPASS explicitly disclaims any liability or obligation to provide compensation if Booking Bonus credits are revoked or canceled due to fraud, misuse, cancellation of associated membership, chargebacks, or violation of any applicable laws, regulations, or these Booking Bonus Terms.

7. Prohibited Activities

- Creating multiple accounts or fake referrals to obtain Booking Bonus credits is strictly prohibited.
- Spamming, unauthorized advertising, or unethical promotion of referral links or codes is explicitly forbidden and may lead to immediate termination of membership, revocation of all accrued Booking Bonus credits, and potential legal action or claims for damages by NEOPASS at its sole discretion..

8. Changes to Booking Bonus Program

- NEOPASS explicitly reserves the right to modify, suspend, or terminate the Booking Bonus program at any time. Members will be explicitly notified of significant changes at least thirty (30) days in advance via email or prominently displayed notifications on the NEOPASS Platform.

- Such changes will not retroactively affect credits already issued but may impact future participation.

9. Governing Law and Jurisdiction

- These Booking Bonus Terms are governed exclusively by the laws of the United Arab Emirates.
- Any disputes arising from these terms will be subject to the jurisdiction of Dubai courts.
- Notwithstanding the exclusive jurisdiction of Dubai courts, members explicitly retain the right to lodge complaints related to data protection or privacy issues with applicable supervisory authorities, including the UAE Data Office under UAE PDPL or relevant supervisory authorities under GDPR (for EU residents) or CPRA (for California residents).

10. Contact Information

For inquiries about the Booking Bonus program, please contact:

Email: support@neopass.com

Address: NEO Pass Group LLC-FZ, Meydan Grandstand, 6th Floor, Meydan Road, Nad Al Sheba, Dubai, UAE.

If you are located in the European Union or the United Kingdom, you may explicitly contact our designated GDPR Representative for inquiries related to the Booking Bonus Program and associated data protection matters at:

Representative:

Address:

Email:

Thank you for participating in the NEOPASS Booking Bonus Program.